



## **March 2022 Tech Tips**

*Current Church Windows version 23.21.2/ Payroll 2022 SR2*

### **Website Update**

Take a moment to explore the [Customer Support](#) section of the newly-introduced Church Windows website!

You can:

- Find answers to many questions using the vast library of documents and videos in the searchable, categorized Resource Center.
- Take advantage of the many Training Options, including our Free Training Webinars. Sign up to join in these 15 – 20-minute sessions on various topics.
- Try our Live Web Training for individualized one-on-one remote web training suited to your specific needs.
- Investigate our Helper Services for assistance with more complex issues in Church Windows and Payroll.
- Purchase Downloadable Training Workbooks and review the archive of these Tech Tips Newsletters.
- Learn about the process to open a new year in all Church Windows modules using documents and videos available under New Year Prep & Help.
- Find information about costs to be a member of our Update and Support program for customers using Church Windows Desktop (Update and Support is included for Web customers.)

### **Vanco News - More than Livestreaming**

#### **5 Tips for Improving Virtual Ministry Engagement**

Your church might already offer live streaming. But with Easter approaching, it's time to take your virtual ministry to the next level. Your live stream of services allows members to attend services and give virtually. Online worshippers need more than just a live stream to feel connected to your church. Members attending virtually want to connect with the congregation, support your missions and participate in church activities. Broadcasting alone isn't enough. Vanco, an integrated eGiving



partner of Church Windows, provides churches with a free guide featuring five ideas to meet virtual worshippers' needs and transform your online ministry. Download your copy of [Beyond Church Livestreaming](#) to learn how your congregation can make online worship have the same warmth and impact as in-person services.

[Get the Guide](#)

### **Church Windows Web**

If you are logging into your virtual desktop using one of the different CWW providers, but you are having trouble with that login, please call or submit a ticket with the provider. We can assist you with your actual Church Windows login, but we do not have access to your login information to access the cloud desktop.

RDI/VOS – 877-287-9867 or [support@rdi-it.com](mailto:support@rdi-it.com)  
Kloud 9 – 216-393-2484 or [servicedesk@kloud9it.com](mailto:servicedesk@kloud9it.com)  
Summit Hosting – <https://ticket.summithosting.com>

### **Emailing and Google**

Starting May 30, 2022, Google will no longer support the use of third-party apps or devices which do not use Google's sign-in. Emailing will still work with Church Windows using the App Password generator. Further explanation and instruction will be sent to our users early next week.

### **Preventing Fraud**

We are saddened when we hear of financial impropriety at a church, but establishing consistent policies within your church can help eliminate the possibility of fraud. When we find information we think might be useful to our users, we like to share that with you. This article - [Six Touchstones of Financial Integrity for Churches](#) - from the Lewis Center for Church Leadership covers six areas within your church to assist in transparency and prevent fraud.



## Emails and Changes

Church Windows utilizes Constant Contact to communicate important information to our users. PLEASE DO NOT UNSUBSCRIBE TO CHURCH WINDOWS EMAILS THROUGH CONSTANT CONTACT! If you unsubscribe, you will not receive any of our emails, **including updates and service releases**. To ensure that you receive updates, news, tech tips, and other important information from Church Windows, please take a moment to make sure we have the current email and contact information for your church. This can be done by emailing [info@churchwindows.com](mailto:info@churchwindows.com) with your current contact person and email address, or call 800-533-5227 and verify current contact information.

## Backing Up

Remember to make backups of your data regularly. Back up often to prevent possibly having to re-enter data! You can perform this function yourself, and it only takes seconds. Don't depend on someone else. A secondary backup never hurts, even if your data is hosted on Church Windows Web.

[Church Windows Web & General Backup Information](#)

